Kiran Prasad Gorli

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Profile

Digital Transformation & Product Strategy Leader with over 13 years of experience orchestrating large-scale legacy modernization and cloud migration initiatives. Expert in bridging the gap between complex legacy infrastructure and modern cloud architecture to drive operational efficiency within Enterprise content management. Proven track record of leading cross-functional teams (20+ members), managing enterprise roadmaps, and securing $3.5M+ cumulative in new business value through strategic technical consulting. Passionate about leveraging AI and automation to solve critical business challenges in the financial and insurance sectors.

Core Competencies

· Digital Transformation: Legacy Modernization, Cloud Migration Strategies, Process Re-engineering.
· Product Leadership: Roadmap Planning, Agile/Scrum Management, Stakeholder Management, P&L Awareness.
· Technical Delivery: DevOps Implementation (CI/CD), Enterprise Content Management (ECM), Workflow Automation.
· Regulatory Compliance & Risk: Regulatory Technology (RegTech), Accessibility Compliance (WCAG/AODA/Canada Accessibility Act).

Experience

TATA CONSULTANCY SERVICES | Toronto, Canada
Digital Transformation Lead / Product Consultant | *Dec 2020 – Present*

· Strategic Transformation: Spearheaded a comprehensive digital migration initiative, transforming a legacy repository of 500+ regulatory assets, 1000+ legacy components and member statements into a modern, cloud-ready architecture (SmartComms and Quadient Inspire) for one of the largest banks in Canada and a large insurer in North America, significantly reducing technical debt and improving maintenance cycles.

· Product Roadmap & Vision: Defined and executed the product strategy for enterprise clients, acting as the primary liaison between technical engineering teams and VP/C-level business stakeholders.

· AI-Driven Compliance: Architected and deployed an AI-based validation tool for non-production environments that automatically identifies and masks PII data, ensuring strict adherence to data privacy regulations while accelerating testing cycles.

· Automated QA Engineering: Developed custom Python scripts to automate document validation via pixel-perfect comparison, reducing manual QA effort by 40% and eliminating human error in regulatory output generation.

· Cross-Functional Leadership: Led a hybrid team of 20+ developers, QA engineers, and business analysts to deliver high-impact digitization projects, ensuring alignment with broader organizational goals.

· Regulatory Compliance: Directed the digital overhaul of regulatory frameworks to ensure full compliance with the Canada Accessibility Act, mitigating legal risk and improving end-user accessibility for banking clients.

· Agile Adoption: Transitioned project delivery from Waterfall to Agile methodologies, managing backlogs, sprint planning, and feature definitions to accelerate time-to-market for critical business applications.

- Client Advisory: Facilitated high-level workshops with clients to translate ambiguous business goals into actionable technical specifications and solution designs.

COGNIZANT | Hyderabad, India
Technical Lead | Jul *2016 – Dec 2020*

- Business Growth: Identified and capitalized on opportunities to optimize client infrastructure, directly securing two new strategic projects valued at $1.5 million USD.
- Performance Optimization: Re-engineered critical message queue (MQ) workflows, achieving a 20% sustained improvement in system performance and payload delivery speed.
- DevOps & Automation: Designed and deployed end-to-end CI/CD pipelines using Jenkins and Git, enabling agile development teams to deploy to public and private clouds with higher velocity and lower failure rates.
- Enterprise Scale Delivery: Managed the implementation of enterprise-grade batch processing systems handling 10,000+ nightly jobs, ensuring 99.9% uptime for critical downstream applications.
- Product Expansion: Delivered a new Line of Business (LOB) expansion for a major US insurer, creating 300+ digital assets to support rapid market entry strategies.
- Legacy Integration: Successfully integrated ECM tools with custom upstream/downstream applications, ensuring seamless document delivery across the enterprise ecosystem.

ACCENTURE | Hyderabad, India
Senior Developer | Jan *2013 – Jun 2016*

- High-Volume Delivery: Led the end-to-end development and deployment of 150+ critical insurance assets, utilizing CCM technologies to ensure high-fidelity document generation for enterprise clients.
- Technical Leadership: Acted as the technical lead for a 5-member squad, coordinating daily operations, resolving complex architectural blockers, and managing onsite stakeholder reporting.
- Quality Assurance Strategy: Managed comprehensive testing cycles (Unit, QA, Integration) for large-scale releases, ensuring zero-defect delivery and strict adherence to business requirements.
- Knowledge Management: Designed and conducted technical workshops to upskill new recruits on Oracle Documaker, significantly reducing onboarding time and improving team capability.
- Defect Management: Analyzed and resolved critical production defects and change requests, ensuring stability for core insurance applications.

TECHNICAL SKILLS

- Transformation Tools: SmartComms, Quadient Inspire, Oracle Documaker.
- Cloud & DevOps: AWS (Cloud Strategy), Jenkins, Git, CI/CD Pipelines, Version Control.
- Methodologies: Agile, Scrum, Waterfall, SDLC Management.
- Project Management: JIRA, Confluence, Microsoft Project.
- Development Knowledge: Angular, JavaScript (Collaboration), Python, XML, SQL, Scripting.

EDUCATION

- Bachelor of Technology in Electronics and Instrumentation Acharya Nagarjuna University, Vijayawada | 2008-2012

Certifications

AWS Certified Solutions Architect - Associate
Microsoft Certified: Azure Fundamentals

Activities and Interests

Hobby Projects (https://links.spotrot.com/), cycling